

DDLETB Procurement Policy

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Developed by the ETB Procurement Network Procurement Policy Working Group and modified by DDLETB



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ETB Procurement Policy

1 Purpose

The purpose of this document is to set out the policy for the procurement of goods (also referred to as supplies), services and works by ETBs and to ensure that procurement throughout ETBs is carried out in accordance with National and European Union Public Procurement Regulations & Directives, Legislation, Policy and Guidelines. There is an onus on public bodies to ensure that the public procurement function is discharged ethically, honestly and fairly in a manner that secures best value for money. This policy should be read in conjunction with ETB purchasing and financial authorisation policies.

2 DEFINITIONS

In broad terms, **'Procurement'** is the overarching function that describes the activities and processes to acquire goods and services from an external source. As distinct from "purchasing" procurement involves all the activities involved in establishing requirements, market research, approach, supplier / tender evaluation, negotiation and award of contracts through to contract management.¹

'Public Procurement' refers to the process by which public bodies purchase works, goods or services from suppliers which they have selected for this purpose. It ranges from the purchase of routine goods or services to large scale contracts for infrastructural projects and involves a wide and diverse range of contracting authorities.²

A 'Public Contract' is a contract for the provision of works, supplies or services to a contracting authority. It includes all procurements, not just those which are undertaken on the basis of a full tendering process and formal signing of a contract.³

For the purposes of clarity, in this policy 'Tender' and 'Tendering' is used to describe the procedures for above National Threshold procurements (€25k supplies and services; €50k works) and 'quotations' refers to the procedures used for below National Threshold procurements

Goods/Supplies: the purchase, lease or rental of a good or product (e.g. vehicles, IT, stationery)

Service: provision of services such as canteen, cleaning services, legal, professional etc.

Work: building / civil engineering design and execution

Framework Agreement: an agreement between one or more contracting authorities and one or more suppliers which establishes some or all of the terms on which contracts for supplies, works or services can be entered into during the period of the agreement without further advertisement.

Budget Holder: A budget holder includes Directors of Organisation Support & Development (OSD), Schools Services (SS) and Further Education and Training (FET), as well as School Principals, Directors of Further Education Colleges, Training Centre Managers, Adult Education Coordinator's / Managers of

¹ Guidance for Schools on Good Procurement Practices, (SPU; Jan 2017) Click here for link

² Office of Government Procurement Public Procurement Guidelines for Goods and Services Click here for link

³ S.I. No. 284 of 2016 European Union (Award of Public Authority Contracts) Regulations 2016 Click here for link



Programmes, Outdoor Education Centre Managers and other Managers

3 ABBREVIATIONS

MEAT : Most Economically Advantageous Tender	SRFT: Supplementary Request for Tender (sometimes referred to as 'mini-competition')
ITT: Invitation to Tender	RFQ: Request for Quotations
RFT: Request for Tender	RFI: Request for Information
PIN: Prior Information Notice	SLA: Service Level Agreement
OJEU: Official Journal of the European Union	PO: Purchase Order
DoES: Department of Education & Skills	PMO: Public Service Reform Programme Office
TRD: Tender Response Document	OGP : Office Government Procurement

4 REGULATORY FRAMEWORK

ETB Procurement policies and procedures are governed by:

- S.I. No. 284 of 2016: European Union (Award of Public Authority Contracts) Regulations 2016 <u>Click here for link</u>. The EU Public Contracts Directive (Article 84) requires all contracting authorities to prepare a written report after every tender competition, other than mini-competitions conducted under framework agreements. The details of what is required in this audit report can be found at <u>Appendix</u> 4. All other EU related legislation and directives can be found at this link.
- 2. National Public Procurement Policy / Guidance information can be found at this link.
- 3. OGP Public Procurement Guidelines for Goods and Services (2017) can be found at this link
- 4. Departmental Circulars in relation to Procurement:
 - <u>DPER Circular 02/16</u> Arrangements for Digital and ICT related Expenditure in the Civil and Public Service
 - <u>DoES Circular 0056/2015</u> Use of Central Procurement Arrangements put in place by the Office
 of Government Procurement. This circular should be read in conjunction with <u>DPER Circular</u>
 16/2013 & <u>DoES Circular 60/2013</u>.
 - DoES Circular 18/2015 Code of Practice for the Governance of Education and Training Boards
 - DPER Circular 10/14: Initiatives to assist SME's in Public Procurement
 - DPER Circular 05/2013: Procurement of legal services and Managing Legal Costs
 - <u>DoES Circular 39/2011</u>: Good Practice Guidelines in relation to Contracts for the Provision of Goods and / or Services
 - Capital Works Management Framework Click here for link
- 5. Case Law: Public Procurement is governed by EU Directives and legislation. EU Directives require that all purchase requirements (Tenders) above "Threshold Values" currently in force, are open to European Competition. Tenders with a value above the applicable Threshold Value must be published in the supplement to the Official Journal of the European Union (OJEU) and a set process with prescribed timescales for tendering etc. need to be followed. Below EU Threshold Values, there needs to be competition to satisfy the Irish Government Procurement Rules and the general principles of Non-Discrimination, Equal Treatment, Transparency, Mutual Recognition and Proportionality must be adhered to, as per the EU Treaties.



5 Public Procurement Principles

The Treaty of Rome on the functioning of the EU applies to all procurement activity regardless of value. The procurement of Goods/Supplies, Services or Works in the public sector must comply with the Treaty's fundamental procurement principles:

- **Transparency:** All procurement activities are open and transparent with necessary information provided to all. Procurement intentions and decisions should be advertised publicly.
- **Equal treatment and Non-Discrimination:** The same rules apply to all with equal rights of access. Decisions are to be based on objectivity and fairness.
- **Proportionality:** All measures used must be both necessary and appropriate in relation to the objective *i.e.* the award of contract. No excessive or disproportionate conditions, criteria, or rules are to be applied.
- Mutual Recognition: Equal validity is to be given to qualifications / standards applicable in other Member States.

6 RESPONSIBILITY FOR PROCUREMENT

6.1 THE OFFICE OF GOVERNMENT PROCUREMENT (OGP)

The OGP has lead responsibility for sourcing goods, services and works on behalf of the public service. It is Government policy that public bodies, where possible, should make use of central procurement frameworks and contracts that are put in place by the Office of Government Procurement (OGP). These central procurement frameworks and contracts are designed to optimise benefits to the public service through the strategic aggregation of its power. Further information on OGP Central Frameworks and Contracts can be found here.

6.2 ETB BOARD⁴

ETB management and ultimately the Board, should ensure that there is an appropriate focus on good practice in purchasing and that procedures are in place to ensure compliance with procurement policy and guidelines. It is the responsibility of the Board to satisfy itself that Executive Management is fully conversant with the current value thresholds for the application of EU and National Procurement Rules and that the requirements for public procurement are adhered to. Where local procurement is necessary, competitive tendering should be standard procedure in the procurement of ETBs. The Board is ultimately responsible for ensuring that the Chief Executive has instituted an adequate and appropriate system of internal control, including risk management and corporate governance, in the ETB. The work of the Audit Committee will assist the Board in this function.

6.3 EXECUTIVE MANAGEMENT

The Chief Executive is the Accounting Officer for the ETB. Reporting to the Chief Executive, the Director of Organisation Support and Development is responsible for the Governance and Management of the ETB's administration and oversees the management of the ETB's resources across the Human Resources, Corporate Services, Finance, Procurement and ICT Functions.

6.4 Role of Manager with Responsibility for Procurement

The manager who is responsible for the administration of Procurement reports to the Director of OSD⁵.

⁴ From Code of Practice for the Governance of ETBs – available here

⁵ Director of Organisational Support and Development



The Manager is responsible for Procurement Policy, its review and management in conjunction with the Chief Executive, the Director of OSD and for the following;

- Development and implementation of a Corporate Procurement Plan (when financial systems are secured to capture the necessary purchasing data/trends required to develop same).
- Management of all tenders over €25K for goods/supplies, services
- Management of all quotations and tenders for building related works and services
- Ensuring the availability and dissemination of appropriate national centrally negotiated OGP frameworks and contracts for use in the purchase of supplies and services by all departments, where aggregations of budget spend yields demonstrable VFM benefit and/or such a contract reduces legal or contractual risk to the ETB.
- Ensuring that all contracts entered into by ETB maintain and protect the best interests of the Education and Training Board.
- Provision of up to date guidance on legislation applicable to ETB Procurements.
- Management of the Procurement team and thereby delivery of a professional procurement Support Service.
- Co-ordination of training for staff involved in Procurement activities throughout the ETB.
- Liaison and active involvement with Government and public sector buying Agencies / consortia.

6.5 Role of Budget Holders

Budget Holders have authority to incur expenditure on behalf of the ETB within the limits of their notified budgets and the thresholds below. They have day to day responsibility and accountability for ensuring that the Procurement Policies and Procedures are applied to all purchases of goods and services within their defined authority. They must ensure:

- The use of OGP National Frameworks/and other Central Contracted Suppliers where available.
- That any potential purchase greater than €25,000 should be brought to the attention of the Manager responsible for Procurement, in advance of the order being placed. This will ensure the procurement process can be completed and the good/service delivered also in a timely manner.
- The Budget Holder must confirm that a budget is available in order for the tender process to be activated by the Manager responsible for Procurement
- For tenders with a value of €25,000, it is recommended to complete a tender request form. See Appendix 2 for template.
- Following Tender Evaluation and recommendation and prior to Contract Award approval must be obtained from the relevant Director⁶ for purchases with a value of €25,000 or more.
- Procurement competitions relating to any Building Works⁷ must not be undertaken without first liaising with the Buildings Department / Designated Building Officer. Where works have approval to proceed to tender, this process will be managed by the Procurement Section.
- That procurement competition within authorised budgets is carried out in accordance with this
 policy.

6.6 Training Centre Purchasing

Training Centre purchasing and payments are operated through SAP and these technical system processes will continue to operate in the immediate future. The purchasing teams in Training Centres will continue

⁶ i.e. Director of Organisation Support and Development, Director of Further Education & Training, Director of Schools

⁷ See definition of Building Works in Section 9



to report to Training Centre Managers and Training Centre Managers must comply with the ETB Procurement Policy. Interim transitional arrangements, are now replaced by this ETB Procurement Policy to ensure consistency across the ETB Sector.



7 THRESHOLDS & TIMESCALES

A competitive process is the best method of securing value for public money and the thresholds below are the minimum standards required. The current thresholds for quotations and tenders are as follows:

SUPPLIES & SERVICES89

Threshold 10	Procedure	Publish on ETenders?	Publish on OJEU11?	Procurement Authority Level
€0 - €500 Excl. VAT	Proceed with PO	While publication not required, consider using E-Tenders 'Quick Quote' function		
€500-€5,000 Excl. VAT	One or more competitive quotation(s) - if verbal, document same. 12			Budget Holder
€5,000- €15,000 Excl. VAT	Seek 3 written quotations by specified closing date			
€15,000- €25,000 Excl. VAT	Seek 5 written quotations by specified closing date. Follow clear process e.g. Specification, evaluate, notify.			Budget Holder in consultation with Procurement
€25,000- €125,000	Open Procedure (single stage no prequalification)	Ø		Director with CE
€125,000- €221,000 Excl. VAT	Choice of Procedure (e.g., open, restricted, competitive dialogue)			Approval
€221,000+ ¹³ Excl. VAT	Choice of Procedure	V	Ø	
> €750,000 Excl. VAT	Title III Services ¹⁴		Ø	

 $^{^8}$ Including ICT. However ICT projects also require liaison with DES $\underline{\sf PMO}$ / $\underline{\sf OGCIO}$

⁹ While Contracted Training Services are subject to public procurement regulations, dedicated Contracted Training Procedures have been developed to support the implementation of the upcoming Multi Supplier Framework Agreement for Provision of Contracted Training Services, including specific requirements for contractors.

¹⁰ All thresholds for Supplies & Services exclude VAT. All thresholds for Works/ Concessions exclude VAT.

¹¹ Via <u>eTenders</u>

¹² As per DPER Public procurement <u>Guidelines for Goods and Services (July 2017)</u> (Page 35) "contracts for goods and services with an estimated value of less than €5,000 (exclusive of VAT) can be purchased on the basis of verbal quotes from one or more competitive suppliers (best practice is to seek a minimum of 3 quotes confirmed by e-mail)

¹³ EU Threshold as of January 2018. EU thresholds are updated every 2 years – current thresholds available here

¹⁴ Particularly relevant for services such as *e.g.* security, training and restaurant services. See <u>here</u> for regime applied (page 178) and <u>here</u> for list of services/ CPV codes it applies to (Annex XIV)



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Threshold ¹⁶	Procedure	Publish on ETenders?	Publish on OJEU ¹⁷ ?	Procurement Authority Level
€0 - €5000 Excl. VAT	Seek one or more written competitive quotation(s)	See Section 9 of this policy		Budget Holder in consultation with Buildings Team and Procurement
€5,000- €15,000 Excl. VAT	Seek three written quotations	See Section 9 of this policy		Budget Holder in consultation with Buildings Team and Procurement
€15,000 - €50,000 Excl. VAT	Seek five or more competitive written quotations	See Section 9 of this policy		Budget Holder in consultation with Buildings Team and Procurement
€50,000- €2,500,000 Excl. VAT	Open procedure	Ø		
€2,500,000- €5,548,000 Excl. VAT	Large/ complex projects: Restricted Procedure. Smaller/ straight forward projects: Open Procedure	Ø		Director with CE Approval
€5,548,000+ Excl. VAT	Restricted Procedure			

7.1 Grants and ETB Procurement

In light of the additional number of grants ETBs are securing from other Department bodies and outside agencies *i.e.* Department of Arts, Heritage, Regional, Rural and Gaeltacht Affairs/Department of Youth and Children, Dormant Accounts, SEUPB/PEACE it is prudent in order to adhere to procurement thresholds and competition requirements that you review, in addition to this policy, the grant conditions and guidance issued initially at application stage and also the grant approval correspondence from the relevant Department/Agency. In some instances, the procurement thresholds will be more onerous than the guide set out at Section 7 Guide to Thresholds (above). In other instances, the ETB will be acting as an intermediary for grant administration only to third party and adhering to this policy will be expected by the third parties at a minimum

¹⁵ See <u>here</u> for latest DES TGD Guidelines

¹⁶ All thresholds for Supplies & Services in excess of €25k exclude VAT. All thresholds for Works/ Concessions exclude VAT.

¹⁷ Via <u>eTenders</u>



7.2 TIMESCALES¹⁸

Procedure ¹⁹	Receipt of Expression of Interest	Receipt of Tenders	+Standstill	+allow time for
	NATIONAL (Non-OJEU ten	ders)		
National – Open (recommended)	N/A	21 days	7	• Preparing
National – Restricted (recommended)	21 days	21 days	7	specification
	EUROPEAN (OJEU tender	s) ²⁰		• Evaluation
Open – e sending notices/docs available	N/A	35 days	14	of tenders
Open – e sending & receiving tenders	N/A	30 days	14	• Contract finalisation
Open – PIN	N/A	15 days	14	
Restricted – e sending notices/docs available	30 days	30 days	14	Supply & delivery
Restricted – e sending & receiving tenders	30 days	25 days	14	
Restricted - PIN	15 days	10 days	14	

7.3 ESTIMATING CONTRACT VALUES "CONTRACT VALUE" - LIFE CYCLE COSTING

The "contract value" must first be determined in order to ascertain the correct "procurement process" to be followed. The real contract value can only be fully determined when the "Life Cycle Costing" (LCC) of the procurement is taken into consideration. LCC evaluates the total cost of ownership (for the working life of the item(s)) and not only includes purchase price, but also includes such costs as consumables, annual maintenance contracts, repairs/spares, warranty etc. The contract value for service contracts includes the full duration of the contract *i.e.* a three-year contract is the value over the three years.

- The estimated value of a contract is based on the total amount payable including any renewal options
- It is prudent to ensure that the estimated contract value is at least 10% less than the threshold
- The total value of subdivisions (e.g. Lots) must be taken into account

7.4 TREATMENT OF VAT

Tenderers should be invited to express tender prices <u>exclusive of VAT</u>. VAT law provides for equal treatment in the supply of goods and services. Therefore, no competitive advantage or disadvantage should arise from the correct application of VAT rules. DPER's <u>Public Procurement Guidelines for Goods and Services</u> (July 2017) refers to below EU Thresholds in terms of "<u>exclusive of VAT</u>". Department of Finance and DoES Circulars refer to contract values being "<u>inclusive of VAT</u>" for works-related contracts

¹⁸ All expressed in Calendar days and relate to goods and services. For works related timescales go to <u>Section 9</u>

¹⁹ For details of timeframes that apply to below EU Threshold works-specific procurements go to <u>www.education.ie</u>

²⁰ In exceptional circumstances – a shorter time limit of 15 days is allowed "where a state of urgency duly substantiated by the contracting authorities renders the minimum impracticable"



below EU thresholds. Latest guidance from DoES PBU is available from this link.

8 PROCEDURE GOODS/SUPPLIES AND SERVICES

8.1 Value of contract between €0- €5,000 (excl. VAT)

- One or more competitive quotation(s) if verbal, document same
- These should be approved by the Budget Holder and retained in the school/centre for internal checking and audit purposes.

8.2 Value of contract between €5,000- €15,000 (excl. VAT)

- Minimum of three quotations should be sought from suitably qualified suppliers/providers.
- Brief specifications should be prepared and issued to the suppliers/providers.
- Closing date and time for return of quotes should be specified.
- Evaluation on lowest price meeting the specification unless MEAT was specified in the Request for Quote (RFQ).
- An RFQ evaluation form should be completed and approved by the Budget Holder before issuing Notification of Award Letters and prior to a Purchase Order being issued.
- The Purchase Order and RFQ Form should be submitted to relevant Finance Section with the Invoice for payment.

8.3 Value of contract between €15,000 - €25,000 (excl. VAT)

- Minimum of five quotations should be sought from suitably qualified suppliers/providers.
- Specifications for the goods/supplies/works should be prepared and issued to the suppliers/providers.
- Closing date and time for return of Request for Tender (RFT) should be specified.
- Evaluation on Lowest price meeting the specification unless MEAT was specified in the Request for Tender.
- An RFT Evaluation Form should be completed Budget Holder in consultation with Procurement.
- Notification of Award Letters will issue followed by Purchase Order.
- The Purchase Order and RFQ Form should be submitted to relevant Finance Section with the Invoice for payment.

8.4 VALUE OF CONTRACT BETWEEN €25,000 - €221,000 (EXCL. VAT)

 All Request for Tenders for over €25,000 must be advertised on the government procurement website <u>www.etenders.gov.ie</u> . All such competitions should be conducted by the procurement section.

8.5 Value of contract over €221,000 (excl. VAT)

The EU directives applies to Contracts for Supplies and Services over €221,000. All such
competitions must be advertised on the <u>ETenders</u> website and the <u>OJEU Journal website</u>.
All such competitions will be conducted by the Manager responsible for Procurement.



9 PROCEDURE WORKS (BUILDING AND RELATED SERVICES)

Building Works can be defined as works wherein a material or structural element of the property would be altered. ²¹. Building Works should not be undertaken by schools/ Centres without first consulting with the Buildings Team as building works must comply with all statutory requirements including Building Regulations, Planning Permission, Fire Certificate and Disability Access Certificate requirements. In addition, the Safety Health and Welfare at Work (Construction Regulations 2006) must be complied with and a Project Supervisor Design Process (PSDP) and Project Supervisor Construction Stage (PSCS) appointed where necessary. Where works have approval to proceed to tender the process will be managed by the procurement section.

The Capital Works Management Framework (CWMF) is a structure that has been developed to deliver the Government's objectives in relation to public sector construction procurement reform. However, as the Department of Education and Skills are the main funding body for building works to ETB schools, the DoES have taken the CWMF documents and tailored them to suit school building (Works) projects. The following two guidance documents should be adhered to in terms of Procurement of Contractors to undertake minor works in schools where financed by the DoES:

- 1. TGD007 Design Team Procedures for Small Works Click here for link
- 2. DTP 2012 Procurement of Contractors Click here for link

The DoES are continually updating their Technical Guidance documents therefore you must refer to information at this link prior to issuing documentation. For further details refer to Appendix 9.

All other capital funded works outside of the DoES primary and post primary projects *i.e.* Department of Youth & Affairs, SOLAS should not be undertaken by schools/Centres without first consulting with the Buildings Team as building works must comply with all statutory requirements including Building Regulations, Planning Permission, Fire Certificate and Disability Access Certificate requirements. In addition, the Safety Health and Welfare at Work (Construction Regulations 2006) must be complied with and a Project Supervisor Design Process (PSDP) and Project Supervisor Construction Stage (PSCS) appointed where necessary. Where works have approval to proceed to tender the process will be managed by the procurement section.

Works-related Timescales:

Works Type	Receipt of Tenders
Small Works Consultants <€50k	10 working days
Small Works consultants €50k to €221k	15 working days (min)
Consultants >€221k	As per EU Directive
Works Contractors <€50k	No prescribed minimum
Works Contractors €50k to €500k (small works)	15 working days (min)
€500k to €5,548,000	20 working days (min)
> €5,548,000	As per EU directive

²¹ Public works contracts are contracts having as their object either the execution of works or the design and execution of works wherein a material or structural element of the property would be altered. Works are defined by reference to Schedule 1 of the Procurement Regulations and to the Common Procurement Vocabulary (CPV) Division 45



10 TIED OR SOLE SOURCE

It is ETB Policy not to engage in Tied or Sole Source supplier relationships unless this would cause the ETB to be in breach of EU and Irish regulations. For exceptional circumstances please refer to Appendix 10 for further guidance.

11 Specifications

In advance of seeking RFQ/RFT it is important that a clear and comprehensive list of requirements is compiled, agreed and set. It is advised that the actual requirement is neither over nor under specified. Vigilance is required to ensure that the wording used is not unnecessarily restrictive in the sense that it could or would be construed to have been drafted in such a way as to limit the number of potential suppliers.

Depending on the requirement the specification could be brief short statement but for more complex or costly requirements it should be a detailed specification. Preliminary consultation with potential suppliers may also be helpful in developing a specification and is permitted once it is sufficiently broad, does not create advantages for certain suppliers and is documented and kept separate from the tendering and award phase.²² The use of trade or brand names is not allowed without allowing for an 'equivalent'. Instead generic descriptions should be used, and if appropriate the EU Standard(s) should be quoted.

Some additional information on Specifications is included at <u>Appendix 2</u>. The Department of Finance has published guidelines on the use of generic technical specifications, with reference to the ICT (Information & Communications Technology) Sector. See information at this link for more information.

12 NATIONAL/ SECTORAL FRAMEWORKS & CONTRACTS

It is Government policy to use centralised contracts and this is reiterated in the <u>Code of Practice for the Governance of ETBs</u> ²³ Where a National or Sectoral Contract or Framework exists for the supply of goods and services or works the contract will already have been subject to the necessary level of competition and should be used, once suitable to ETB requirements. In the case of a Single Party Framework it is not necessary to obtain further competitive quotations and orders may be placed directly with the supplier. In the case of Multi Party Supplier Frameworks it will be necessary to conduct a 'mini-competition'. Guidance is available on the <u>OGP website</u> and / or from the Procurement Manager in the Corporate Services Department.

Where a centralised procurement framework or contract is in place but we intend not to use it, a detailed rationale and value for money justification must be submitted in advance of any purchase from an alternative supplier to the Procurement Manager in the Corporate Services department for consideration. Such derogations will also require approval from the Director of OSD. Formal paperwork on approved derogations must be kept on file for audit purposes.

²² For additional guidelines on market engagement see page 30 of DPER Public Procurement Guidelines for Goods and Services

²³ See Page 20-21



13 SELECTION/PRE-QUALIFICATION CRITERIA

Selection Criteria test financial, economic and technical capacity of tenderers. They ensure a robust assessment of firms. The Selection criteria must be set in accordance with the type/risks of the contract being awarded. The criteria must also contain rules/minimum levels.

The European Single Procurement Document should be used as a self-declaration approach to compliance with Article 57 of the Directive. Evidence of compliance must be sought prior to the award of contract for all above -EU threshold procurements.

14 AWARD CRITERIA

It is ETB policy and best practice that Award should be on the basis of Most Economically Advantageous Tender (MEAT) unless there is a justification for choosing lowest price or the funding body sets out the criteria that must be used. Criteria other than price may be evaluated and could include:

Delivery time	Aesthetic and functional characteristics	
Quality of supply / service	Technical merit	
Fit for purpose / compliance with requirements	After-sales service / support and technical	
specification	assistance	
Maintenance / Support Costs	Environmental/social guidance	
Upgrade path / compatibility with existing system		

When a contract is being awarded on the Most Economically Advantageous basis, the invitation to quote/tender must state all the criteria being applied in the award process, giving the relevant weightings for each criterion. A minimum of three relevant criteria should be selected.

The evaluation process must be carried out by at least two people and be approved by the authorised budget holder. The evaluation process must be demonstrably objective and transparent and based solely on the specified criteria notified to suppliers in the invitation to tender documentation. An evaluation/scoring sheet should be prepared to support the evaluation process. Examples are included in the ETB Suite of tender templates (Appendix 5). The marks awarded for price should be calculated as follows:

Total marks allowed X Lowest Price tendered	
	X 100 X % of Criteria
Price Tendered by Company Being Evaluated	

All suppliers whether successful/unsuccessful must be notified in writing of the outcome of the competition to include the mark awarded for each criterion if MEAT was used.

These are referred to as *Notification of Award Letters* and include the *Letter of Intent* and *Letter of Regret* (see Appendix 5 and 6).



15 RECEIPT AND OPENING OF RFQs/RFTs

The New Procurement regulations effective from April 2016 require that electronic means of information and communication should become the <u>standard means of exchange from 2018</u>²⁴ including transmission of notices, electronic availability of the documents and fully electronic communication at all stages.

- All RFQs/RFTs over €25,000 should be opened as soon as possible after the closing date by two
 people to include one member of the Senior Management Team and a Procurement staff member.
 A formal Tender Opening Report should be completed.
- Where RFQs/RFTs are being returned electronically via the e-tenders tender box, the tender box must be opened by a minimum of 2 Procurement staff members. Tenders will then be downloaded and the relevant sections printed for the official tender opening with a member of the Senior Management Team present.
- Ensure that a clear and formal independently vouched report of the tenders received is produced.

16 EVALUATION

The evaluation process is a set of formal defined steps to be followed by an evaluation team – to conduct an objective assessment of the responses received in response to a Request for Tender. The objective of an evaluation process is twofold:

- To select the most appropriate proposal to meet the ETB's stated requirements
- To provide an audit trail and set of supporting documentation that will support the evaluation process and final decision

The purpose is:

- To eliminate subjectivity as much as possible from the evaluation process
- To provide transparency in the evaluation process
- To ensure that all proposals are evaluated in the same fair manner
- To mitigate risk including that of a legal challenge

The steps involved in an evaluation process:

- In drafting the tender document, select award criteria *i.e.* the factors by which you will determine the suitability of one proposal over another
- Establish an evaluation team and de-brief them on their roles within the team. Each member of the
 evaluation team should complete a Declaration of Confidentiality and Conflict of Interest form (see
 appendix 5)
- Upon opening of the tenders after the deadline has closed, first check each tender received for compliance – has it been received before the deadline for receipt of proposals and does it satisfy the qualification pass/fail criteria in every respect. Once this has been completed, compile a list of tenderers who have not passed the qualification stage. These need to be informed that their proposal has been deemed to be non-compliant, and outline the reasons why.



- Thereafter, the team continue with the evaluation process and score the remainder of the proposals against the pre-prepared and published award criteria.
- Upon agreement and completion of this stage, the results issue, in writing, to all simultaneously. Their result should provide details of how they scored against each award criterion, giving them details of the scoring and specific reasons why they were successful and unsuccessful.
- For contracts with an overall value of €221,000 or greater, the standstill period days needs to be
 enforced, in order to allow any unsuccessful company, the opportunity to appeal the result. Only
 after the standstill period has expired without challenge, can a contract be signed with the preferred
 bidder.
- It is good practice to include a standstill period in below EU Threshold procurements (€25K-€221K). The ETB Suite of templates recommends 7 calendar days.

17 LEASING

All leasing requires Board and DoES approval in advance of any lease agreement being entered into. Finance leasing is strictly prohibited. Operational leasing is commonly used to acquire equipment on a relatively short-term basis. Prior consultation with the Manager responsible for Procurement/ Finance Manager is required.

Property leasing and Procurement related issues for Property Acquisition and Disposal of Surplus Property is set out in DPER Circular 17/2016

18 Management of Contract

It is the policy of the ETB to have a pro-active contract management process. Proper management of a contract especially for a high or medium value purchase will ensure your goods or services are supplied as requested, on time – every time, and help you monitor the overall performance of a supplier by:

- Keeping copies of all related documents and correspondence, filed together in a systematic way
- Building a good relationship with the supplier²⁵; keeping lines of communication open through supplier business reviews (SBR's).
- Leaning on the supplier's expertise to build value-added measures into the relationship, while being
 particularly careful not to go beyond the scope of what is tendered for; resulting in having to pay
 more for services which were not tendered for in the first instance.
- Ensuring risks are identified and escalation procedures are in place for problems to be resolved, in a timely manner.
- Using supplier report cards / keeping a record of performance that can be reviewed with supplier when needed.
- Having a contingency plan should you be required to cancel the contract, or it is terminated early. Including a "runner up clause" in your procurement documentation may be helpful in this regard.
- Reviewing the contract's end-terms in advance to decide on the future for sourcing the goods or services in question.

²⁵ As signatories to the Payment Code, ETBs pledge to pay suppliers within the terms agreed at the outset of a contract, or 30 days, in accordance with legislation. Refer to ETB Prompt Payment Policy.



In order to achieve the above, it is recommended to issue an SLA for all service contracts above €25K. See Appendix 5 below Threshold Tender Templates for template SLA

19 ETHICS

All ETB employees involved in any way in the Procurement process shall act ethically and in particular should have regard to:

- Conflicts of Interest it is the policy of this ETB to request that all evaluation team members, in advance of any evaluation process, document the consideration and declaration of possible conflicts of interest. ²⁶
- ii. Confidentiality Staff involved in the procurement process must also commit to maintaining the confidentiality of information²⁷
- iii. Hospitality
- iV. Inducements ETB Employees must not accept inducements in any form from suppliers of goods and services. Inducements include special offers where the inference is that free items may be made available on a personal as opposed to business use basis.

All ETB staff must adhere to 'Ethics in Public Procurement' Policy (see Appendix 8.)

20 RECORD KEEPING

- It is a legal requirement to hold files for seven years²⁸
- EU funded programmes may require files be held for up to 22 years
- It is recommended to retain procurement files and hard copies of winning tenders after the award of contract for a period of time in line with the DDLETB Record Retention Policy²⁹.
- Soft copies of documents may be maintained but only where the organisation has a clearly defined policy on documentation retention³⁰
- All employees involved in Procurement on behalf of the ETB must comply with the requirements of all relevant and applicable legislation. This includes, but is not limited to, general duties imposed on the ETB as a public authority.

Specific legislation impacting ETB Procurement procedures includes (but is not limited to):

- Sale of Goods and Services Act 1980
- Protection of Employees on Transfer of Undertakings (TUPE) Regulations 2003
- Protection of the Environment Act 2003
- Safety, Health & Welfare at Work Act 2005
- Late Payments in Commercial Transactions Regulations
- Waste, Electrical and Electronic Equipment (WEEE) Regulations 2014
- Freedom of Information Act 2014
- Directive 2014/24/EU on Public Procurement
- Data Protection Act 1988 Act, as amended by the Data Protection (Amendment) Act 2003.

²⁶ A template is included in the suite of ETB documents referenced at Appendix 5.

²⁷ A template is included in the suite of ETB documents referenced at Appendix 5.

²⁸ Statute of Limitations (Amendment) Act 2000 (as amended)

²⁹ Refer to ETB's Record retention Policy

³⁰ Refer to ETB's Record retention Policy



21 Tender Documentation

For goods and services, it is the policy of the ETB to utilise the **OGP template documentation** for above EU threshold procurement and the sectorally agreed **suite of ETB tender documents** for below EU threshold (national) procurement. See Appendix 5 & 6 31

22 IMPLEMENTATION AND REVIEW

This policy will be re-viewed triennially by the Senior Management Team in line with best practice, or in light of changes in legislation and guidance from sources such as OGP, Internal Audit, C&AG, the Department of Education and Skills and the Department of Public Expenditure & Reform. The date of implementation is 22nd May 2018, which is the date of adoption by DDLETB.

³¹ For tender documentation relating to Building works go to https://www.education.ie/en/School-Design/



APPENDIX 1 THE PROCUREMENT CYCLE





APPENDIX 2 TENDER REQUEST FORM TEMPLATE (CONTRACTS ABOVE €25K)

Name of Department/ School/Centre		
Name and Contact Details for Principal/Department or Centre Manager		
Description of the product/service to be procured		
Is there signed budget approval attached with this request? Yes/No		
What is the estimated contract value exclusive of VAT?		
Is there an existing contract in place? Yes/No		
Has the Incumbent been notified regarding this upcoming tender process? Yes/No		
What is the projected timeline for this requirement?		
Is TUPE likely to be an issue with the new contract? Yes/No		
Who will be the main contact in the school/ centre for the procurement process?		19
Have you submitted a detailed specification of your requirements? ³²		
Budget Holder Signature	Director Signature of Approval	*
Date:		

- 1. Background information on the school/centre
- 2. Contract commencement date
- 3. Contract duration
- 4. Indicative value of the contract
- 5. What is your annual spend
- 6. Details of goods/services to be procured including:
 - Quantity
 - Pricing strategy (e.g. fixed fee; hourly/daily/ weekly rates; price per unit/ per head) and whether the breakdown of the total cost should include other costs (labour, delivery, disposal, retainer fee etc.)
 - Do you have a list of suppliers/ Are there many suppliers of this product/service?

- Alternatives
- Technical information where appropriate
- Scope of the tender
- Unique requirements for your school or centre
- Standards
- Legislation
- Environmental Considerations
- Garda Vetting
- Innovation
- Site Visits
- Child Protection Issues
- Site Access Issues

³² Preparing a Specification of your School/Centre Requirements: A fully detailed specification must be submitted with this request for tender form. The following elements may assist you in identifying those requirements:



APPENDIX 3 PROCUREMENT CHECKLIST AND CONTRACT FILE

- Regulation 84 report (if applicable)
- A business case or cost benefit analysis
- All documentation that issues to the market including PIN, Contract Notice and RFT
- All clarifications sent to tenderers/candidates
- The report of the opening of the tenders
- The evaluation report
- The acceptance by senior management of the evaluation team's report
- The winning tender (or quotation)
- The Contract Award Notice
- Post Tender Clarifications
- The award letter and standstill/regret letters to unsuccessful tenderers
- The signed contract
- For Framework Agreements, all correspondence, including orders, relating

- to individual contracts/drawdowns one file should be opened for the Framework Agreement and individual project files set up for each call-off contract established under the Framework
- Initial order to the contract holder for work packages/services
- All request for payment by the contract holder
- All requests for expenses, supporting documentation and vouched expense claims from the contract holder
- All acceptance notes for deliverables and services
- All correspondence with the contract holder Contract Management
- The post implementation review or reviews/reports by third parties

APPENDIX 4 EU PUBLIC DIRECTIVE (ARTICLE 84) AUDIT REPORT

This audit report should contain the following: The name of the buyer

- The subject matter and value of the contract
- The results of the pre-qualification process *i.e.* the names of the successful candidates with reasons provided for selection/non-selection
- Reasons for rejecting abnormally low tenders
- The name of the preferred bidder and the reasons for selecting their tender
- The name(s) of sub-contractors and the share of the contract to be sub-contracted
- Justification, where appropriate, for the use of the competitive dialogue/competitive procedure with negotiation
- Reasons for not awarding a contract or a framework
- An explanation for not using an electronic submission
- Measures taken to address potential conflicts of interest of the evaluators
- Reasons for not using lots

In addition, buyers must maintain records of internal deliberations, records of dialogue or other meetings and details about the preparation of the procurement documents, including the setting of selection and award criteria.

Over time these procurement audits will become an important source of insight for unsuccessful suppliers. These documents may be discoverable under the Freedom of Information Act.



APPENDIX 5 BELOW EU THRESHOLD TENDER DOCUMENTS

Suite of ETB Templates for use in the procurement of goods and services below EU Threshold is available from ETB Head Office and ETBI. This suite contains the following documents:

- Invitation to Tender Documents for both Contracts and Frameworks
- Notification Letters
- Terms & Conditions & SLA
- Tender Response Document
- Declaration of Confidentiality and Conflict of Interest
- Open Tender Evaluation template

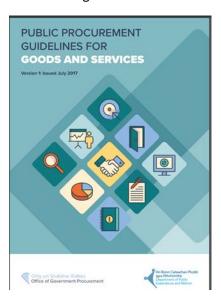
APPENDIX 6 ABOVE EU THRESHOLDS TENDER DOCUMENTS

The following templates are available from the OGP website:

RFT – Goods
 RFT – Services
 Goods Contract
 Services Contract
 Click here for link
 Click here for link
 Click here for link

APPENDIX 7 PUBLIC PROCUREMENT GUIDELINES FOR GOODS AND SERVICES

The following Guide is available from the OGP website link here





APPENDIX 8 ETHICS IN PUBLIC PROCUREMENT³³

1. INTRODUCTION

The purpose of this is to provide information to employees of the ETB in order for them to conduct purchasing/procurement in a way that satisfies probity and accountability requirements.

2. GUIDING PRINCIPLES

It is very important that all employees involved in the public procurement function discharge it with probity, transparency and accountability in a manner that secures best value for public money.

Probity requires the purchasing process to be conducted

- ethically;
- honestly; and
- with fairness to all participants

Transparency and accountability require that the basis for decisions is demonstrably clear and objective and that the purchaser is held to account for the conduct of the procurement process. Employees involved in the procurement function must ensure that they are cost effective and efficient in the use of resources while upholding the highest standards of integrity. Procurement practices are subject to audit and scrutiny under the Comptroller and Auditor General (Amendment) Act 1993 and Accounting Officers are publicly accountable for expenditure incurred.

3. PROBITY

In the context of procurement, the aim should be that the ETB as an organisation is trusted and respected by those with whom it deals and that business is conducted by employees not only efficiently but in a fair and reasonable manner. Some of the practical implications of ensuring probity in procurement are set out in the following sub-sections.

Legality

There is an obligation on employees involved in the procurement function to exercise their powers lawfully. Compliance with national and EU legal requirements is a duty owed to contractors, suppliers, and service-providers by the ETB. Contractors, suppliers, and service-providers who have been treated unfairly or whose rights have been infringed in the public procurement process have a right to legal redress under EU remedies Directives.

A Procurement Policy has been devised in order to ensure that employees are aware of their obligations in this regard and adherence to the policy will ensure that legal requirements are fulfilled. If employees are unsure of the legal, policy or procedural requirements, they must seek advice from their line managers.

Disclosure of Interest

³³ Updated for ETBs from <u>Ethics in Public Procurement</u> (National Public Procurement Policy Unit, June 2005)



Any form of personal interest which may impinge, or might reasonably be deemed by others to impinge, on an employee's impartiality in any matter relevant to his or her duties in relation to public procurement should be disclosed in writing to their line manager. Personal interest includes an interest of a relative or connected person. The Line Manager must then decide if the exercise should be dealt with by another member of staff or seek further advice.

Gifts

Employees of the ETB should not accept benefits of any kind from a third party which might reasonably be seen to compromise their personal judgement or integrity. The actions of employees of the ETB must be above suspicion and not give rise to any actual or potential conflict of interest and their dealings with commercial and other interests should bear the closest possible scrutiny.

It is not possible to give guidelines for every conceivable situation that may arise but if a doubt arises about a particular situation the line manager should be consulted. The following general guidelines provide a framework within which decisions in this area can be made:

- Gifts must never be solicited, directly or indirectly.
- Cash, gift cheques or any vouchers that may be exchanged for cash may not be accepted regardless of the amount.
- Gifts of a value exceeding €50 each or a cumulative total of €150 in a year should be refused. This policy and the ethical rules that apply to public employees of the ETB should be explained to the donor so that reasons for refusal are not misunderstood or offence caused. Particular care should be taken in relation to offers of gifts from donors who stand to derive a personal or commercial benefit from their relationship with the contracting authority concerned.
- Should a gift be received an employee may accept and retain gifts of low intrinsic value, on behalf of the ETB. For instance, diaries, bottle of wine, box of chocolates or any gift less than value of €50 subject to a limit of €150 in any one year. It is not appropriate that individual employees would personally benefit from such gifts therefore it is recommended that an impartial method of distribution of such gifts be undertaken e.g. raffle or donation to charity. Any such procedure must be open and transparent and the line manager will have responsibility for same.
- Employees of the ETB must never solicit sponsorship for social, sporting, charitable or similar organisations or events from contractors, suppliers or service providers. Where such sponsorship isoffered, it may only be accepted when expressly approved in writing by management. {This is not intended to relate to instances of appropriate and acceptable sponsorship of projects or activities which are related to a contracting authority's official activities and are otherwise in accord with public procurement rules).
- Employees of the ETB must not seek or accept special facilities or discounts on private purchases from contractors, suppliers or service providers with whom they have official dealings. This does not preclude special arrangements for employees negotiated by the ETB on behalf of employees.

It should be noted that the Prevention of Corruption Acts 1889 to 2001, as amended by the Ethics in Public Office Act 1995, provide that money, gifts or other consideration received



by a public official from a person holding or seeking to obtain a contract from a public body is deemed to have been received corruptly unless the contrary is proved.

Hospitality

Normal business practice may occasionally justify accepting routine/modest hospitality from suppliers provided that:

- The frequency and scale of hospitality is not allowed by the recipient to reach a position whereby he or she might be, or might be reasonably deemed by others to have been influenced in making a business decision as a consequence of such hospitality.
- The number of employees availing of the hospitality is kept to a minimum.
- Invitations do not include provisions deemed to be excessive, such as significant travel, overnight accommodation or trips abroad.
- Availing of the hospitality does not identify the ETB in a public way with any particular contractor, supplier or service provider.

All offers of hospitality should be reported to the line manager. Particular care should be taken where suppliers are in the process of tendering for business. In this regard, there should be no acceptance of gifts or hospitality from contractors, suppliers or service providers involved in a current tendering process.

4. TRANSPARENCY AND ACCOUNTABILITY

Procurement transactions and decisions must in all respects be fair, equitable and ensure value for money. The ETB must be able to justify decisions made and actions taken.

Inorganising the procurement function, the ETB will ensure appropriate separation of duties within the procurement cycle. Inso far as possible, ordering and receiving goods and services should be distinct from payment for goods and services.

Accurate written records (including computer records) are essential in demonstrating that proper ethical standards have been observed. Therefore, appropriate records as identified should be maintained throughout the purchasing process. These records should provide an audit trail of the reasons for making a particular procurement decision. The Procurement Policy gives the type and detail of information that is recorded and depends on the complexity or sensitivity of the particular purchasing issue.

5. CONFIDENTIALITY OF INFORMATION

Employees involved in the procurement function must ensure that commercially sensitive information is kept secure and never used for personal gain or to prejudice fair competition. Information on individual contracts must not be given to the media or any other enquirer (except the individual contractor concerned), without the authority of the line manager. Disclosure of supplier and tender information relating to the tender process prior to contract award, and in particular to another interested party, is <u>strictly prohibited</u>. After the award of contract, information may be provided in accordance with the detailed guidance on "Notifying Tenderers and Disclosure of Information" outlined in the booklet "Public Procurement Guidelines – Competitive Process" and published in the general



procurement guidance section of the <u>eTenders.ie</u> website. Some information on the tendering process may be disclosable under FOI legislation where invoked.

APPENDIX 9 WORKS (BUILDING AND RELATED SERVICES)³⁴

Please refer to the Technical Guidance document TGD – 007. DTP for small works 6th edition September 2018 https://www.education.ie/en/School-Design/Technical-Guidance-Documents/Current-Technical-Guidance/pbu tgd 007 6th edition 2018.pdf

APPENDIX 10 SOLE/ TIED SUPPLIER REQUEST

Where it is necessary to deal with a tied/sole supplier, service provider or contractor, arrangements which provide best value for money should be negotiated. Care should be taken by an end user when they face a supplier, service provider or contractor with an exclusive right to provide a particular supply or service. Open-ended arrangements with these exclusive distributors should be avoided where possible as they reduce or hinder competition. These types of arrangements are in breach of both Government Guidelines and EU Directives. Appropriate marketing testing (*i.e.* open and competitive tendering) should be undertaken at appropriate intervals to ensure market openness and competition is maintained. Such Contracts should not roll over for more than three years.

Where it is necessary to deal with a sole supplier, this should formally be requested in writing and submitted for approval to the Manager with Responsibility for Procurement and the relevant Director.

A template form is included at Appendix 12.

Awarding of a contract below the EU value threshold and without use of a competitive process should only be considered in the following instances: -

- 1. Where only a proprietary product will meet requirements, such as parts or components for equipment.
- 2. Where an agent, licensee or franchise holder has sole rights to supply a service or product;³⁵
- 3. Where there is only one suitably qualified specialist in the relevant field.
- 4. Where continuity of supply or service is required in order to ensure value for money. Such contracts require the prior approval of the Director of OSD or the Chief Executive.

³⁴ From DoES PBU Technical Guidance Document TGD-007 (5th Edition, April 2016) available <u>here</u>

³⁵ Some examples include City & Guilds, QQI, ECDL etc.



APPENDIX 11 DEROGATION

A derogation may be granted in cases where due to urgency a competitive process cannot be undertaken in the time available. Factors giving rise to urgency must be serious, unforeseeable and, except in the most exceptional circumstances (for instance a matter of urgent public safety or the like) not due to action or inaction on the part of the contracting authority. Awarding of such contracts without a competitive process must be approved in writing by the relevant Director in the case of contracts less than €25,000 (supplies & services) and €50,000 (works) or the Chief Executive in the case of contracts above €25,000 (supplies & services) and €50,000 (works). Relevant proof/documentation must be held on file for auditing purposes.



APPENDIX 12 TEMPLATE SOLE/ TIED SUPPLIER REQUEST

This form mu	ist be completed where the int	ention is to obtain a single o	uotation or tender.
Suggested Su	ipplier:		
■ Go	y the type of purchase: oods rvices orks	■ Sole S	ne type of supplier Supplier Supplier
Full descripti	on of goods / services / works		
Estimated Va	ılue:		
Reason:			
action should		give full details of the reasor	d fair competition, single supplier why you believe that there is only railable:
Request:			
Name	ROLE/ POSITION	SIGNATURE	DATE
Approval:			
	BLOCK CAPITALS NAME	SIGNATURE	DATE
Manager			
Director			